



TRAINING SCHEDULE

Trainee Name: _____ Trainer Signature: _____

- Foundational eLearning
- Learning Journal
- Simulation
- On the Job Challenge
- Workshop

SEASON ONE (week 1 of training): Foundational, Simulations, On the Job Challenge, Learning Journal				
Session 1/Date:	Session 2/Date:	Session 3/Date:	Session 4/Date:	Session 5/Date:
<ul style="list-style-type: none"> Pilot (5 mins) Zack Finds His Shadow (10 mins) You Gotta Recognize (6 mins) 	<ul style="list-style-type: none"> A Pizza Connection (6 mins) Have a B.L.A.S.T. (10 mins) Only You Can Prevent (7 mins) Great Expectations (6 mins) 	<ul style="list-style-type: none"> Climbing the Ladder (7 mins) Delegate...Let it Go! (6 mins) Shift Impact (7 mins) Aces in Their Places (12 mins) 	<ul style="list-style-type: none"> Communication Vacation (9 mins) R4C 4 Life (6 mins) Dude, Where is My Pizza? (8 mins) 	<ul style="list-style-type: none"> Simulation 1 (60 mins)
Pages 4 - 6	Pages 7 - 10	Pages 11 - 15	Pages 16 - 19	Pages 20 - 22
<p> Challenges: #1 - Start Leading, #2 - Connect with Customers, #3 - Delegate Side Tasks, #4 - Walk a Figure-8, #5 - Put Aces in Their Places, #6 - Communicate Effectively, #7 - Deliver on Ready for Customer, #8 - Manage Food Costs</p>				

SEASON TWO (week 2 of training): Foundational, Simulations, On the Job Challenge, Learning Journal				
Session 6/Date:	Session 7/Date:	Session 8/Date:	Session 9/Date:	Session 10/Date:
<ul style="list-style-type: none"> The Fear of Peers (17 mins) Leader...Drive to Danger (8 mins) Talk to the Hand Sanitizer (7 mins) 	<ul style="list-style-type: none"> Safety Breakthrough (7 mins) Think Fast! (4 mins) Quality Quandary (9 mins) 	<ul style="list-style-type: none"> Dispatch Mismatch (11 mins) Listen Very Carefully (8 mins) Mistake Retake (7 mins) 	<ul style="list-style-type: none"> Me and My Shadow (8 mins) Inappropriate! (4 mins) Down Time (8 mins) 	<ul style="list-style-type: none"> Simulation 2 (60 mins)
Pages 23 - 26	Pages 27 - 29	Pages 30 - 32	Pages 33 - 34	
<p> Challenges: #9 - Coach the Team, #10 - Address Potential Safety Issues, #11 - Identify Product Quality, #12 - Be a Delivery Captain, #13 - Develop Listening Skills, #14 - Be Accountable, #15 - Deliver on Ready for Customer</p>				

SEASON THREE (week 3 of training): Foundational, Simulations, Learning Journal			WORKSHOPS (week 4 AND 5 of training)	
Session 11/Date:	Session 12/Date:	Session 13/Date:	Workshop 1/Date:	Workshop 2/Date:
<ul style="list-style-type: none"> A Case for Waste (7 mins) Own It! (7 mins) 	<ul style="list-style-type: none"> Simulation 3 (60 mins) 	<ul style="list-style-type: none"> Final Simulation (60 mins) 	<ul style="list-style-type: none"> Team Member and Customer Happiness 	<ul style="list-style-type: none"> Growth Mindset and Leads with Heart and Integrity
	Pages 35-39	Pages 40-43	Pages 45 - 56 (Workshop Activities)	Pages 59 - 70 (Workshop Activities)